



## Limited Warranty for Civil Engineering Waterproofing Products

Project Name:
Project Address:
Owner Name:
Owner Address:
Waterproofing Products:
Term of Warranty: 5 Years

### Limited Product Replacement Warranty

SOPREMA, Inc., an Ohio corporation, warrants to you, the "Owner" named above, that your SOPREMA® waterproofing products for bridge decks, tunnels, and other civil engineering projects, at time of production, were free from manufacturing defects. This warranty is made subject to all the terms, conditions, and limitations set forth below and on the reverse.

### Reporting Claims

You must promptly notify SOPREMA in writing of any claim against this warranty. The notice must include proof of purchase (for example, a copy of your purchase receipt) and a reasonably detailed description of the issues associated with the waterproofing products. You are encouraged to send photographs of representative conditions. Email claims to [warrantyclaims@soprema.us](mailto:warrantyclaims@soprema.us). After receiving a properly documented claim, SOPREMA will promptly investigate and report its findings and conclusions back to you.

### Remedy

When the validity of a claim is confirmed, SOPREMA will, at its option, either provide you with a sufficient quantity of replacement waterproofing products or refund your purchase price for the nonconforming waterproofing products.

### NOTICES

THE WARRANTY EXPRESSED IN THIS DOCUMENT SUPERSEDES AND IS IN LIEU OF ALL OTHER WARRANTIES, WHETHER WRITTEN OR ORAL, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.

THE ABOVE-STATED REMEDY IS YOUR SOLE AND EXCLUSIVE REMEDY AGAINST SOPREMA UNDER THIS WARRANTY.

IN NO EVENT IS SOPREMA LIABLE TO YOU OR ANY PARTY FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, OR OTHER SIMILAR DAMAGES.

SOPREMA'S MAXIMUM LIABILITY DURING THE LIFE OF THIS WARRANTY IS LIMITED TO THE ORIGINAL PURCHASE PRICE YOU PAID FOR THE PRODUCTS THAT ARE THE SUBJECT OF THE WARRANTY.

### Terms, Conditions and Limitations

1. The SOPREMA® waterproofing products covered by this warranty (this "**Warranty**") are the waterproofing products specifically identified by number or other description on the face of this Warranty (referred to as the "**waterproofing products**").
2. The design and installation of the waterproofing products and all other associated components must be in accordance with applicable instructions, details, specifications, approvals, codes, laws, and regulations. All services by SOPREMA related to design, construction, review of project documents or conditions, and site visits are limited in scope and do not expand the provisions of this Warranty. These services were not offered, and should not be considered, as a substitute for fulltime quality assurance, project management or professional design services.
3. Owner, or Owner's designated representative, is responsible for ensuring that the waterproofing products are properly installed and that the waterproofing products used are appropriate for the purpose used.
4. This Warranty covers SOPREMA waterproofing products when used in a properly designed and installed waterproofing assembly. This Warranty does not extend to the workmanship of the installing contractor, or any other cause, condition, or exposure.
5. It is Owner's responsibility to promptly notify SOPREMA of its claim. Any claim submitted within 30 days of discovery will be deemed prompt.
6. SOPREMA's failure to exercise or enforce any of its rights under this Warranty is not a waiver and does not preclude SOPREMA from exercising the same or any other right in the future. Owner's failure to comply with any of the provisions of this Warranty applicable to it relieves SOPREMA of its obligations under this Warranty.
7. This Warranty is governed by and shall be construed and enforced in accordance with the internal laws of Ohio, without giving effect to any choice of law rules that may require the application of the laws of another jurisdiction. Any lawsuit by Owner that is related to the waterproofing products or this Warranty, including the alleged breach of this Warranty, must be filed in either the Medina County, Ohio Court of Common Pleas or the U.S. District Court for the Northern District of Ohio. Owner irrevocably consents to the jurisdiction and venue of these courts.
8. In order for Owner to bring a lawsuit against SOPREMA, Owner must, as a condition precedent thereto, (a) have complied with all of the terms and conditions of this Warranty applicable to it, and (b) the lawsuit must be commenced within one (1) year after the cause of action accrues. Time is of the essence. The failure to satisfy either of these conditions precedent shall result in Owner's claims being forever barred.
9. The terms of this Warranty are severable so that any illegal, invalid or unenforceable provision, if feasible, shall be modified so that it becomes legal, valid and enforceable, or if not so feasible, stricken, in either case without affecting the validity or enforceability of the remaining provisions.
10. SOPREMA disclaims, and Owner waives, any affirmation of fact or promise not expressly stated in this Warranty that may have been made by SOPREMA or any of its employees, agents, representatives, or distributors.
11. The damages excluded by the terms of this Warranty include, but are not limited to, loss or reduction of profits, interruption of business, injury to or illness or death of people, animals or other living organisms, damage or loss caused by or attributable to air quality (including, but not limited to, the presence or growth of mold, mildew or other similar substance in, on or about the waterproofing assembly), or damage to or destruction of property, including bridges, tunnels, buildings or contents, even if SOPREMA has been advised of the possibility, or even the likelihood, of any of these types of damages.
12. This Warranty is not transferable or assignable in any manner.

**For Questions Contact: SOPREMA, Inc.**  
**Warranty Department**  
**201 Quadral Drive**  
**Wadsworth, OH 44281-9571**  
**Phone: (330) 334-0066**  
**www.soprema.us**